## DIVISION OF HEALTH CARE FINANCING AND POLICY PROGRAM SERVICES UNIT, BEHAVIORAL HEALTH PROGRAM

## BEHAVIORAL HEALTH TECHNICAL ASSISTANCE CONFERENCE CALL MINUTES – May 12, 2010

## Call Coordinator: Brandi Johnson

- ► Introductions DHCFP: Brandi Johnson, Behavioral Health Supervisor, Molly Mahannah, Behavioral Health Specialist (outpatient services)
- Purpose of call The intent of this call is to ensure that information can be provided to the Behavioral Health Provider Community in a timely effective manner and provide general updates pertaining to Behavioral Health Services.
  - General updates
    - Rates Grid posted <a href="https://dhcfp.nv.gov/RatesUnit.htm">https://dhcfp.nv.gov/RatesUnit.htm</a> PT 14 and PT 82 rates grid have been split to better delineate rates and services within the scope of practice.
    - BH Report shows cost utilization by age range and services, PMPM, and PUPM.
      - http://dhcfp.nv.gov/BehavioralHealth/Reports/FY08%20BH%20Annual-Ped%20Comprehensive%20V2.pdf
- ▶ Process for submission of questions: All questions are to be submitted in advance to behavioralhealth@dhcfp.nv.gov. In the subject line of the email, type "BH Monthly Call". Items should be submitted by the last Wednesday of the previous month.
- Provider Enrollment
  - Process of provider type 14 & 82
    - Process has been changed, additional documents are required based on the checklist. Once FHSC receives a completed application it is forwarded to DHCFP for final approval.
    - A re-enrollment will be conducted in the near future. The goal is a more uniform enrollment process with as little burden as possible to providers. Timeline is yet to be determined
- Billing
  - Provider type 14/82 QMHP & QMHA provider scope of services
    - Web Announcement 300
      - ◆ QMHP's who are enrolled as PT 82 are billing for PSR but actually doing therapy. Bill for the services actually provided. Services billed but not provided and/or documented are subject to recoupment.
- Policy Update
  - RTC Therapeutic Home Passes
    - Passed in May 11, 2010 Public Hearing.
  - Day Treatment proposed policy changes
    - Sec 403.6E.1
      - Addition "Day Treatment must provide for a process to involve the recipient, and family (in the case of legal minors) or other responsible individuals."
      - Addition "Day Treatment services must be provided to all participants in the program. All Day Treatment participants must be actively involved in therapy services."
    - 403.6E.2

- ◆ Addition- "Day Treatment Services can only be provided by a BHCN service delivery model."
- ◆ Change "Qualified Mental Health Associates (QMHA): QMHAs may provide Day Treatment services under the Clinical and <u>Direct</u> Supervision of a QMHP."
- 403.6E.4
  - ♦ Addition Recipient is 3 years of age or older.
- 403.6E.5
  - ♦ Addition- Day Treatment Programs must not be:

    - Licensed as a facility for the care of adults during the day
    - □ Recreational programs

      □ Recreational

    - □ Non evidence based models
    - □ Non milieu models
    - □ Respite Care
- Please send comments and/or concerns pertaining to proposed policy language changes to Brandi Johnson.
- Clarification of service documentation requirements
  - Sec 402.31
    - The sentence that will be stricken says "Progress notes must be completed at least monthly and at anytime there is a substantial change in the recipient's clinical status."
    - ◆ Addition-"Dated progress notes are required for each treatment encounter to include the amount of time services were rendered, the type of service rendered, the progress of the recipient with respect to resolution of the presenting symptoms or problems, any side effects or necessary changes in treatment, and the interval to the next treatment encounter. For specific supervision reporting requirements refer to sections; 402.7, 402.11, and 402.26."
  - Please send comments and/or concerns pertaining to proposed policy language changes to Brandi Johnson.
- Provisional Diagnosis limitation
  - Non specific/provisional diagnoses will not be accepted beyond the initial authorization period. Special circumstances will be addressed on a case by case basis.
- Quality Assurance (QA)
  - Policy Compliance Audits
    - DHCFP has completed and will continue to perform onsite policy compliance audits.
- Prior Authorization
  - OPAS Implementation Rehab Services
    - No update still in the midst of migration
  - FH11A
    - There have been some minor changes to the FH11A and formulas for unit calculation have been reinstated
  - Training

- Training scheduled in Reno June 15<sup>th</sup> and 16<sup>th</sup>. In Las Vegas June 22<sup>nd</sup> and 23<sup>rd</sup>. Training will be specific to rehab services, reasonable requests for services and continued service criteria.
- When you sign up for training please attend or call to cancel.
- ► Provider Submitted
  - None